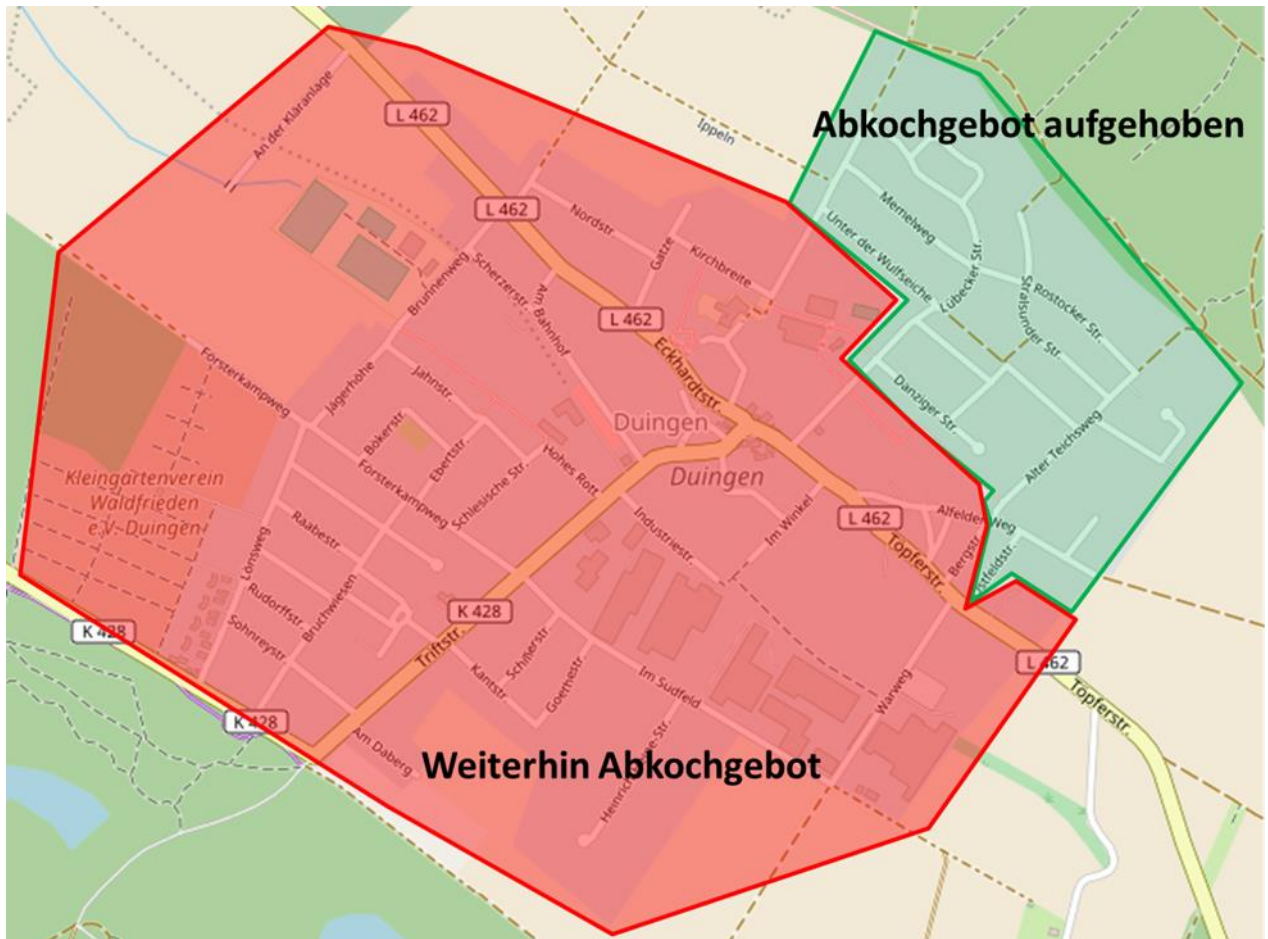


Ladies and Gentlemen!

Due to a microbiological contamination (coliform germs) in the drinking water supply grid, a "boiling instruction" is issued due to reasons of preventative health protection in agreement with the health authority.

affected villages:

Gemeinde Duingen:	Duingen, restlich (siehe Skizze)
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It is recommended to boil the water before drinking or using it for preparing food or drinks or for brushing your teeth.

The tap water may still be used for cleaning purposes as well as for flushing the toilet. As soon as the previous drinking water quality is restored, we will inform you again.

In case of any questions, please contact us on **05182/588-200** or via email info@uewl.de and we'll help you.

Sincerely,

Überlandwerk Leinetal GmbH

Further information:

Why has the boiling instruction been issued?

During a routine check-up of the drinking water, an exceedance of the coliform bacteria limit was discovered. These are explicitly not E-coli bacteria.

Which germs have been discovered in the samples?

This group of microorganisms can be found in the humans as well as in cold- and warm-blooded animal excretions. However, coliform germs can be formed outside of the intestine in the ground and on plants through putrefaction processes and can also multiply and survive for a longer time out of the intestine. Contrary to E-coli bacteria, which are detectable in water only due to recent faecal contamination, coliform germs are merely an indication that there is a general biological contamination of the water.

What is the limit for the coliform bacteria in drinking water?

According to the specifications of the drinking water ordinance, there aren't any coliform bacteria allowed to be detected in 100 ml drinking water. Hence, the limit is zero. When testing, there is either the option that the limit has been surpassed or that there is no contamination. Thus, there are no gradations or tolerances.

How can I protect myself from the detected germs?

For the preparation of food and drinks, brushing teeth as well as medical purposes the following applies: Before usage, the water should be boiled. After boiling the water bubbling, it usually is germ-free. The usage of the water in the dishwasher is harmless.

What do dentists, other doctors and patients need to consider?

All doctors, especially dentists, need to comply with the boiling instruction when using drinking water for a treatment. Otherwise they should refrain from using the drinking water.